I am Deaf and use British Sign Language.

I need a BSL Interpreter for all appointments please.



I use British Sign Language (BSL)

How to use your card

- When your appointment is booked, show them your BSL card.
- Take your card to every appointment you may meet someone new.
- Ask for your records to be marked "BSL Interpreter required"

Who will book Interpreters for me?

• Your doctor's surgery, dentist, hospital etc. will book an Interpreter to meet you at your appointment. All Interpreters are qualified and follow strict rules.

What will the Interpreters do?

- Help you communicate in BSL and English
- Help you understand any information and advice given to you

They will not make decisions for you about your health

Why are Interpreters important?

• They give you confidence to ask questions, make decisions and be involved.

Will I have to pay?

<u>No</u> The doctor, dentist, hospital will pay

I have lost my card. What should I do?

Contact Deafness Resource Centre, St Helens, for a new card

- Phone 01744 23887 (use Typetalk)
- Email enquiries@deafnessresourcecentre.org
- Text 07508 851959

Remember:

YOU are responsible for telling staff you use BSL. **THEY** are responsible for booking your Interpreters.



My name is:....

Please make a note on my records "BSL Interpreter required". Thank you.