I use British Sign Language (BSL)

How to use your card

- When your appointment is booked, show them your BSL card.
- Take your card to every appointment – you may meet someone new.
- Ask for your records to be marked “BSL Interpreter required”

Who will book Interpreters for me?

- Your doctor’s surgery, dentist, hospital etc. will book an Interpreter to meet you at your appointment. All Interpreters are qualified and follow strict rules.

What will the Interpreters do?

- Help you communicate in BSL and English
- Help you understand any information and advice given to you

**They will not** make decisions for you about your health

Why are Interpreters important?

- They give you confidence to ask questions, make decisions and be involved.

Will I have to pay?

- **No** The doctor, dentist, hospital will pay

I have lost my card. What should I do?

Contact Deafness Resource Centre, St Helens, for a new card

- **Phone** 01744 23887 (use Typetalk)
- **Email** enquiries@deafnessresourcecentre.org
- **Text** 07508 851959

**Remember:**

YOU are responsible for telling staff you use BSL.

THEY are responsible for booking your Interpreters.